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Communication on Progress 2020

covering
November 2019 - October 2020

mbpsolutions.com



MBP Solutions in brief

We are global experts in by-products and their application, including supply chain management, international sales and marketing, legal compliance and sustainability.



Our focus

At MBP Solutions we are a global experts in by-products and their application, including supply chain management, international sales and marketing, legal compliance and sustainability. Since the beginning, we have focused on the optimal use of residues through the development of innovative by-product solutions, with an open book approach to incorporating full traceability.

In order to add value to by-products collected and managed, we seek to understand them from a technical-chemical point of view through sampling and analysis. We combine this data with expertise about technical requirements in different areas of application, along with knowledge about legal requirements and restrictions in different geographical markets. We do monitoring, sampling, analysis, logistics, sales, marketing and registration with authorities. When required, we also make the necessary arrangements for storage, cleaning, filtering and the addition of additives and repackaging.

Our services

We offer a wide variety of specialist services, including by-product and waste collection and handling, as well as a world-leading by-product management outsourcing service (OMBP). We focus on managing by-products from a production based on biological (non-fossil) raw materials and provide solutions for multiple industries, ranging from the oleochemical, biodiesel and omega-3 refining industries to companies that have other types of solutions, sludges and powders, such as breweries, starch manufacturers, pharmaceutical companies and manufacturers of nutritional ingredients.



Our products

We offer a wide range of products including biofuels, bioliquids, substrates for biogas production, soil improvement products, high-quality animal feed and pet food products, in addition to specialist technical products for a wide range of applications.

In order to document the sustainable status of our products, we embrace relevant existing sustainability standards through certifications like ISCC, RSB, GMP+ MSC Chain of Custody and IFFO RS.



Our corporate purpose

The business has grown steadily since it was first established in 1999 in Denmark and is now active across 5 continents and more than 50 countries. Despite the Covid-19 pandemic the company has seen significant growth throughout 2020 as more and more industries wake up to the importance of adopting more sustainable business practices and the need to reduce their impact on the environment.

In 2020, our leadership team sought feedback from all employees, including: how they described what the business does; what values were most important to them; and what they found most motivating about the business. This feedback was used to define and answer four purpose-related key questions and five core values for the business going forwards.

As a result of doing this work we now have in place a set of strong and very simple messages that are built on everything that this business has done to-date.

OUR WHY?

Why do we come to work to do what we do at MBP Solutions?

We work together for a more sustainable world by helping industries reduce their impact on the environment.

OUR WHAT?

What do we do?

We turn one industry's by-product into another industry's raw material by partnering with them to optimise resource use and generate added value.

OUR HOW?

How do we go about doing what we do and how does this make us "special" or better?

We are global experts in by-products and their application, including supply chain management, international sales and marketing, legal compliance and sustainability.

OUR WHERE?

Where do we want to be?

We want to be globally recognised as the go-to partner for industries who want to handle by-products in a sustainable and responsible way.

Our core values

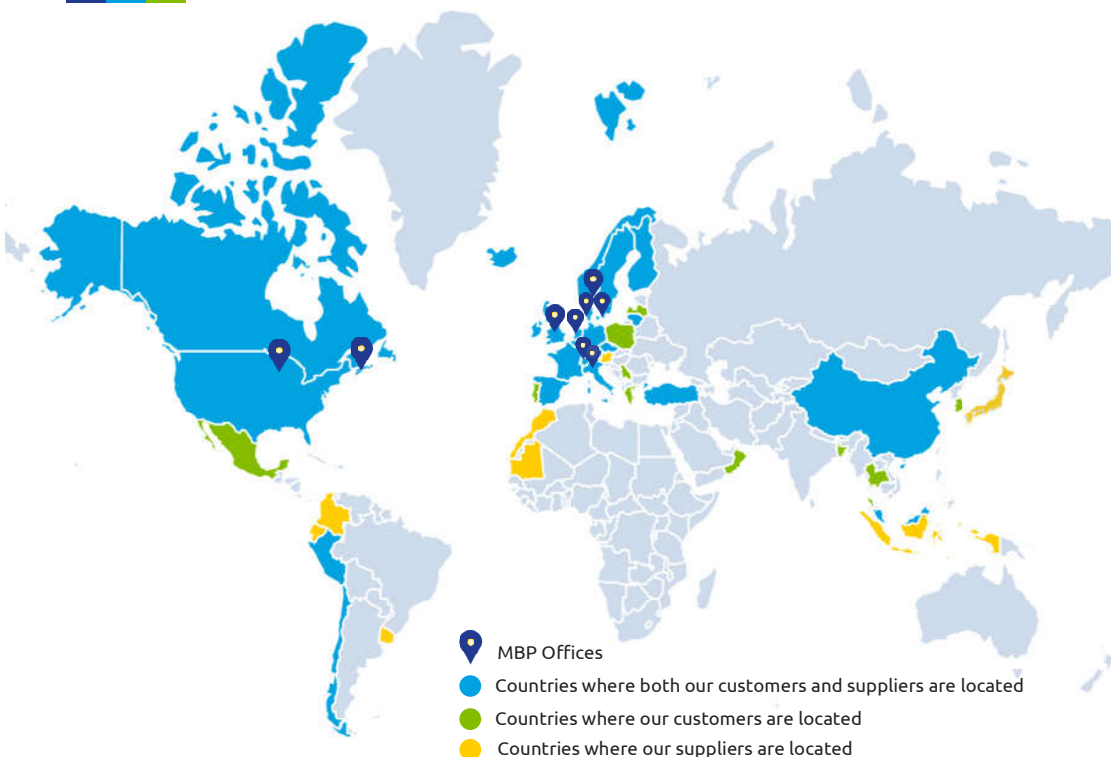
We also spent considerable time defining and refining what we want MBP Solutions to stand for in terms of what we do and the way we work together to do it.

We agreed 5 value statements that will guide everything that we do and the way we operate and behave.



As we go forwards into 2021, we will use these simple statements in all aspects of our business. We are already using them to guide our latest strategic planning and business development activity; they will help support our on-going adoption of LEAN working practices; we will incorporate them into our HR policies and procedures; and use them in our marketing and communications activity. They will be a reference point and reminder for all of us in MBP Solutions about how we want to work together, where we are heading and how we will get there.

MBP in the world



Today MBP Solutions has become a world leader in the collection, handling, processing, production and application of biological by-products and related services.

Headquartered in Switzerland, MBP Solutions employs over ninety professionals; has offices in nine different countries; sells products in more than fifty countries; and handles over three hundred thousand tonnes of biological residues every year for a diverse range of clients, from manufacturing industries within food and beverage, biodiesel, oleo-chemical, pharmaceutical, omega-3 concentration and other industries using biological raw material.

“

We turn one industry's by-product into another industry's raw material by partnering with them to optimise resource use and generate added value.

15.000
CUBIC METERS OF
STORAGE

300.000
TONNES
SOLD YEARLY

33
MANAGED OMBP
FACILITIES

9
MBP
OFFICES

90
MBP
TEAM MEMBERS

MBP in 2020



Scope of the report

This report focuses on our performance, challenges and opportunities between November 2019 and October 2020, and it covers MBP's entire organisation, including administrative offices, industrial facilities and operations.

This report meets the requirements for the UN Global Compact Communication on Progress, and it is available in English on our website www.mbpsolutions.com.



We support sustainable development by optimising resource use and implementing circular business solutions by turning one industry's by-product into another industry's raw material.

CEO Statement



Sustainability has been at the core of our business as we work together for a more sustainable world by helping industries reduce their impact on the environment.

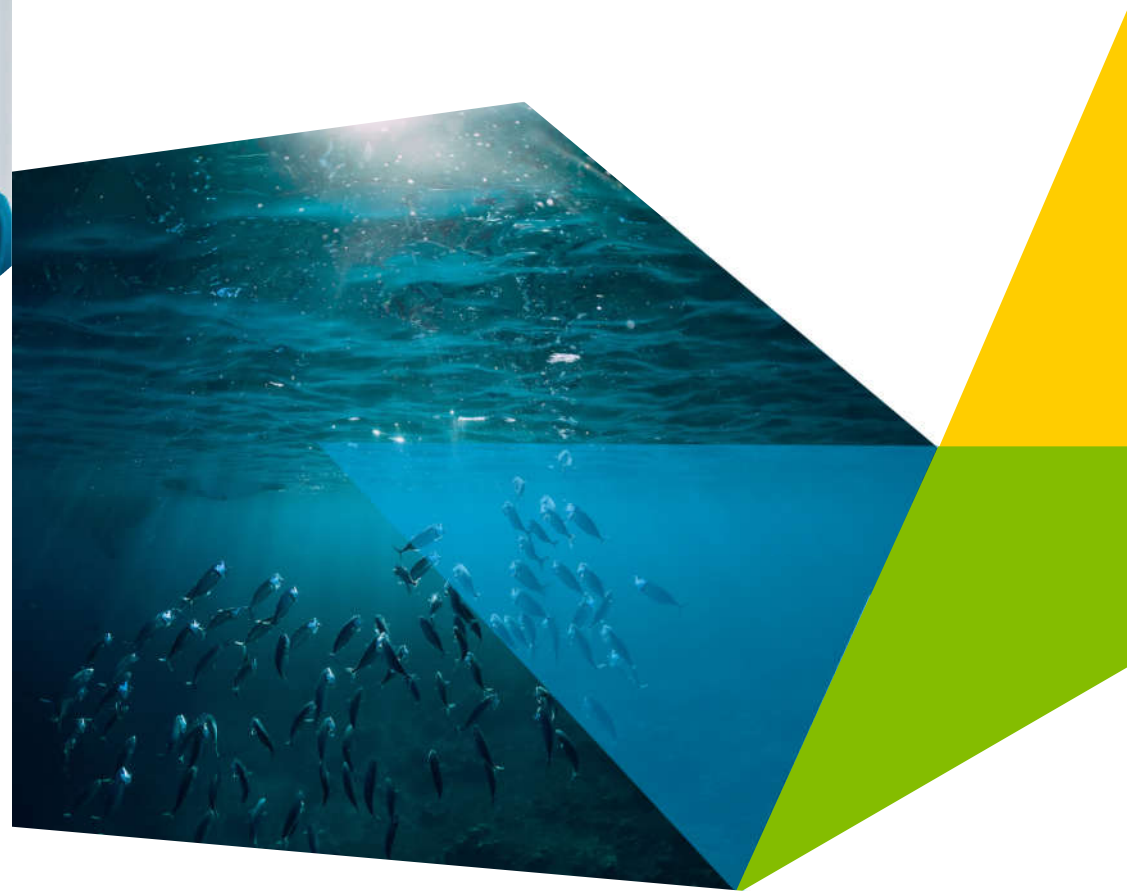
On the journey to update our mission and vision our employees used "sustainable" to describe MBP and so this is firmly embedded into our company values. We support sustainable development by optimising resource use and implementing circular business solutions by turning one industry's by-product into another industry's raw material by partnering with them to optimise resource use and generate added value.

We can contribute to at least 14 of the 17 SGD's through our products and services. I am pleased to reaffirm MBP's support to the Ten Principles of the UN Global Compact in the areas of Human Rights, Labour, Environment and Anti-Corruption.

In this annual Communication on Progress, during the UN Global Compact 20th anniversary year, we are proud to present our efforts to integrate the UN Global Compact principles into our business strategy, culture and daily operations, and we commit to sharing this information with our stakeholders using our primary channels of communication.



HELEN SAINSBURY
CEO
MBP Solutions



Sustainability

Making industries more sustainable since 1999

MBP Solutions was founded in 1999 by the current Chairman, David Magnussen, who early on recognized the increasing importance of traceability and rigorous quality control for the strategic use of by-products. Our technical expertise, market knowledge and legal understanding help other companies to efficiently use resources, reduce waste and toxic emissions, cut operating costs and generate new revenue.

Sustained growth over 21 years

Throughout these 21 years, we have helped our suppliers and customers improve their sustainability performance through the recycling and recovery of residual resources while contributing to global goals such as the reduction of waste and the efficient use of resources.

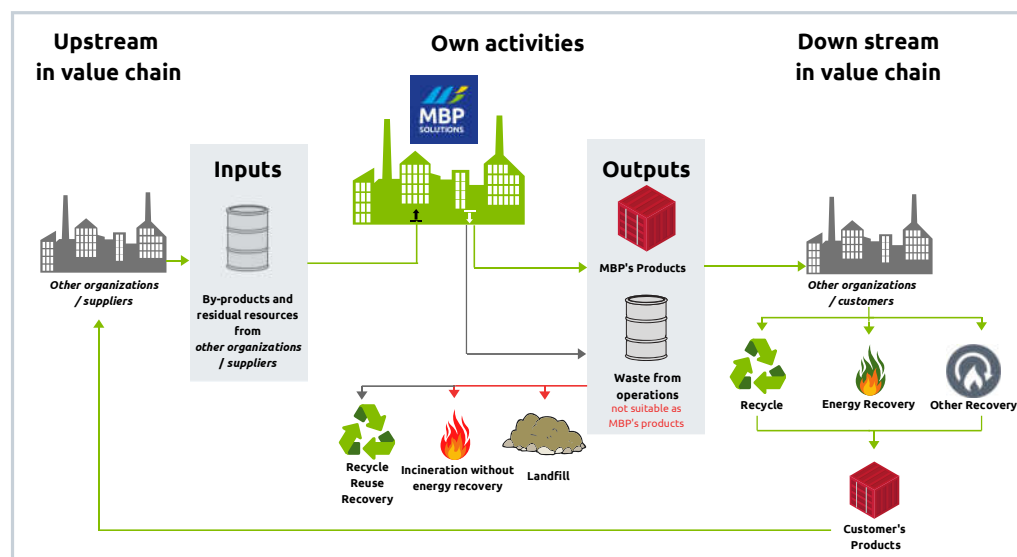
We are proud of our ever-growing business relationships and the diverse network we have built, and we will continue enhancing our expertise to support the sustained growth of our business based on turning one industry's by-product into another industry's raw material.

Advancing the circular economy in our supply chain

The degradation of the world's natural resources caused by human activities has created the need to move from a linear model of production and consumption to one that maintains the highest utility and value of products, components, and materials at all times. The circular economy model was born from this ambition, and it entails the reduction of waste, the use of waste as a resource when possible and the implementation of holistic and sustainable waste management approaches.

Our company encourages sustainable production and consumption patterns that help bring the concept of the circular economy to life. The manufacturers and service providers constitute our suppliers, who send out residues for recycling or recovery purposes. Then, we either find direct applications for those residual resources or reprocess them into products, and our customers either use them to replace materials or use recycled resources through the purchase of MBP products.

These synergies facilitate the use of Earth's limited resources in a way that minimises its impacts on the environment while delivering greater value with less input. As a result, our suppliers and customers generate less waste, reduce business costs, earn economic benefits, reduce risks to public health and the environment, and ultimately, contribute to complementary policy areas such as the **green economy**, **innovation for sustainability** and the **circular economy**.



Partnership for better management of residues

Our company facilitates working in collaboration to enable resource efficiency through the recycling and recovery of by-products and residues. We help our suppliers and customers minimise negative impacts on the environment and human health, by safely, responsibly and efficiently maximising recycling, recovery and resource generation opportunities.

Suppliers

We provide solutions for by-product management and expertise to industries that prefer to focus on their core products. These are our suppliers, who are mostly companies involved in the omega-3, fish meal, oleochemical, food, beverages, feed, pharmaceutical, and nutritional supplements markets.



Customers

Based on product knowledge as well as know-how about the technical requirements for raw material in various sectors and applications, we provide customers with cost-efficient and sustainable products and raw material substitutes in the areas of biofuels, technical oils, animal feed, fertilisers and anaerobic digestion substrates.

MBP's by-product management approach

We take huge pride in identifying products that are normally considered as waste or a residue from production, and by understanding their potential, we find its optimal application.

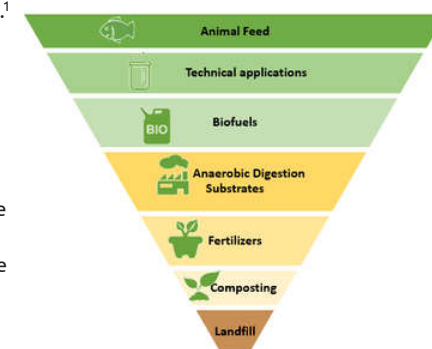
By these means, we not only help to reduce the waste generated in society but also the consumption of primary raw materials, as our by-product-based products will often substitute materials of the primary production sector.

By-product management hierarchy

Although we predominantly deal with by-products, our business operations fall into the waste management sector for the reason that, in general terms, we handle residues and remaining materials from industrial processes. Hence, we have aligned our by-product management approach with the waste management hierarchy established by the parties to the Basel Convention, the food waste hierarchy of the Global Waste Management Outlook, and other relevant internationally and nationally recognised standards for environmentally sustainable waste management approaches.¹

Attending to technical, environmental, economic, and legal aspects, we apply this hierarchy when finding the most suitable applications and customers for the by-products collected and managed.

Landfilling is our last option for dealing with residues, and we do our best to divert waste to composting or anaerobic digestion when possible, as these applications allow us to use gases and the same time avoid GHG emissions from waste disposal.



¹ The waste management hierarchy and food waste hierarchy set out the preferred order of handling practices, from most to least preferred, to achieve optimal environmental outcomes. See further: Global Waste Management Outlook (2015).



Our corporate sustainability frameworks

MBP's sustainability policies, strategy, culture and day-to-day operations are grounded on the UN Global Compact principles, the SDGs, our supply chain needs, and our principles and values.



The United Nations Global Compact

The UN Global Compact is the world's largest corporate sustainability initiative, which offers a framework for businesses stating ten principles in the areas of human rights, labour, environment and anti-corruption. We joined the UN Global Compact in November 2017, and as a signatory, our company is committed to supporting and integrating the ten principles as part of our strategy, culture and day to day operations. In this report, we describe our company's performance during our third period of commitment and we express our continued support for this initiative.

WE SUPPORT



The Sustainable Development Goals



The Sustainable Development goals (SDGs) are a set of 17 goals supported by 169 detailed targets that represent a clear agreement on where the world needs to be by 2030 to guarantee human wellbeing in the long term.

They were adopted in September 2015 by the 193 members of the United Nations, and they reflect economic, social and environmental expectations as well as future policy direction at the international, national and regional levels.

We believe that the SDGs impact our business and that our company can impact the achievement of the SDGs. Thus, we have committed to fully integrating the SDGs into our strategy and to joining global efforts to achieve these goals.

Our sustainability policies

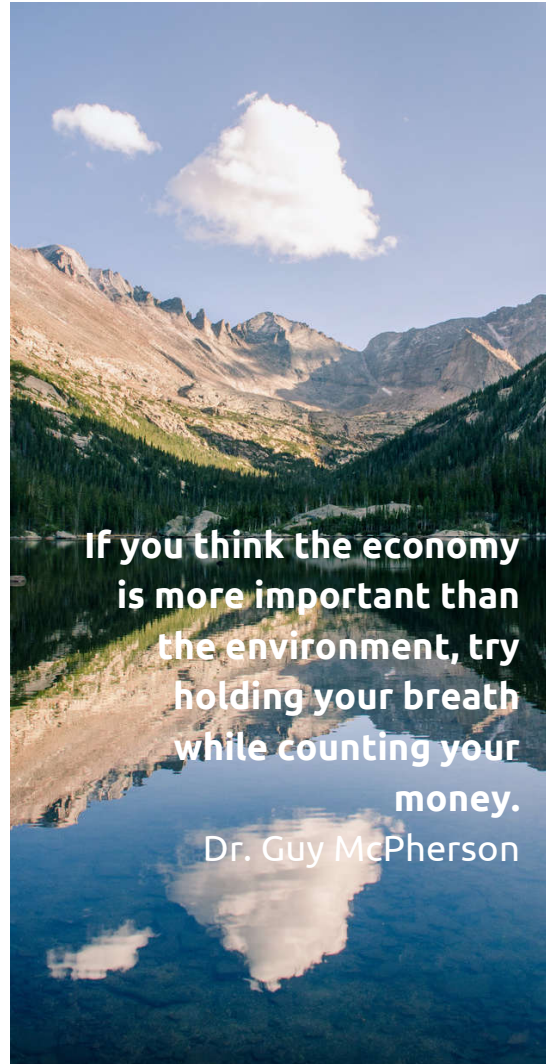
Guided by our values and working in partnership with our team members, customers and suppliers, we strive to deliver sustainable by-product management solutions for the advantage of the community and the environment where we operate. Through the following policies, we reflect our commitment to ensuring that sustainability is considered throughout all our business decisions.

Economic Policy

At MBP, economic sustainability means operating our company responsibly and thoughtfully to maximise shareholder return while wisely managing environmental, economic and social risks and opportunities. A good economic sustainability practice is key for our business because, without it, our company will not succeed in the social and environmental aspects of sustainability. Like most companies, we aim not only to survive but also to develop more profits and improve our position compared to competitors in the market. Therefore, we work to grow by embracing a business model that creates value for shareholders and investors through the pursuit of profitability, financial strength, adaptability and long-term resilience.

We intend to achieve this through constant development and improvement and by maintaining an excellent relationship with employees, suppliers and customers. We will consistently work to ensure the best planning decisions and use the best technological solutions to be able to continue offering high value-added products and services, meet the expectations of our employees, suppliers and customers, and create long-lasting economic, environmental and social value in the industries and geographical areas where our company operates.

We are committed to using different strategies for the efficient use of our resources to guarantee the company's profitability and long-term survival in a responsible way.



Our sustainability policies

Environment, Health & Safety Policy

MBP Solutions is committed to contributing to the efficient use of natural resources, the minimisation of waste and the prevention of pollution, in order to preserve the environment and biodiversity. We strive to achieve this by building sustainable and cooperative relationships, by educating our employees and strengthening their environmental awareness, and by becoming the company of choice for industries having or wanting biological by-products.

The key points of our strategic approach towards environmental and more sustainable improvements are:

- We will make a consistent effort to incorporate environmental concerns and impacts into our decision making and internal processes. We aim to do this by monitoring environmental risks and establishing mitigation activities, as well as aligning our strategic goals with global sustainability objectives.
- As an organisation, we make sure we are compliant and whenever possible, exceed legal environmental requirements and participate in sustainability schemes and standards. This allows us to promote conformity and support all our partners by providing competence and expertise on sustainability compliance.
- We strive to minimise emissions by selecting and using greener logistic services and power sources in our processing facilities in the Scandinavian region. This includes but is not limited to using steam as an energy source, which is delivered directly from a neighbouring production facility, as well as having installed air filters which capture environmental contaminants.
- We sort the residues from our office activities. We have implemented waste separation, and we are striving to reduce the use of environmentally harmful materials and household items, cleaners, and other products. By doing so, we aim to contribute to more sustainable consumption and lessen the impact of our office activities.

- We help to cut down industry-related greenhouse gas emissions by putting back materials in the supply chain which would otherwise be considered waste, thus reducing the necessity for waste disposal and eliminating the emissions related to sourcing and processing of raw materials.

Health & Safety

We believe that safety is an important management task. Therefore, our company is committed to effectively manage health and safety throughout our organisation. To fulfil this commitment, our company will:

- As a minimum, ensure regulatory compliance.
- Minimise risks of workplace injuries and illness as effectively as possible.
- Review our systems, processes, health, safety, and environmental performance and improve them when necessary.
- Provide personnel with adequate training, resources, and systems.
- Inform employees and contractors of this policy and make it available at all company work sites.



Our sustainability policies

Human Rights Policy Statement

MBP Solutions is committed to conducting business responsibly and ethically. Our human rights policy statement is based on the three documents collectively known as the International Bill of Human Rights (the Universal Declaration of Human Rights, the International Covenant on Civil and Political Rights, and the International Covenant on Economic, Social and Cultural Rights), along with the International Labour Organization's Declaration on Fundamental Principles and Rights at Work.

This Human Rights Policy Statement consolidates our commitment to respect international labour and human rights to the fullest extent possible and supports our efforts to integrate better a human rights approach into our business practices. Our commitment is reinforced by our involvement in voluntary business initiatives like the UN Global Compact, and it is consistent with our goal to enrich our workplace, work in partnership with our supply chain, protect the environment and respect the communities where we operate.

We believe in our responsibility to respect and support internationally proclaimed human rights, and we will constantly strive to make sure that we are not complicit in human rights abuses of any individual we are in contact with directly or indirectly. We will seek to avoid instigating or contributing to unfavourable human rights through our own activities, products and services and address their effects if they occur in a timely and appropriate manner.

We believe everyone should be treated fairly regardless of their race, gender, economic status, ethnic background, sexual orientation, age, political beliefs or any other comparable characteristics, and therefore we prohibit discrimination, harassment, forced labour and child labour.

We draw on internationally recognised labour principles and comply with applicable labour and employment laws in all the countries where we operate, to ensure that we are not interfering with the enjoyment of the rights conferred by national laws and international declarations.



We are committed to protecting the health and safety of our people at work and provide fair wages and benefits, as well as encourage development opportunities and continuous learning for our employees. Where national legislation is stricter or conflicts with our approach, we will complement our policy with local requirements and follow the United Nations' Guiding Principles on Business and Human Rights (UNGPs). This statement applies to our internal stakeholders in all locations where we conduct business. We will implement human rights due diligence into our operating model as suitable, instruct our team members to comply with this policy, establish appropriate reporting procedures and provide proper preventive or corrective action. We expect the same adherence to human rights from our external stakeholders, and we will regularly look for ways to support the promotion of human rights within our scope of operation and influence.



Our sustainability performance 2020

Areas assessed

This report offers an overview of MBP's approach to various aspects of sustainability. Hence, this section presents the results of our assessments in three areas:

1. UN Global Compact Principles (pages 18 to 22)
2. Our focus areas: goals & targets (pages 23 to 32)
3. Our CSR scorecard 2020 (page 33)

Integrating the SDGs

Our company is aware of the links that the UN Global Compact principles and our goals and targets have with the SDGs. We recognise the importance that all the SDGs have to our business, and we have measured our corporate sustainability performance in connection to our impact on the 17 SDGs.

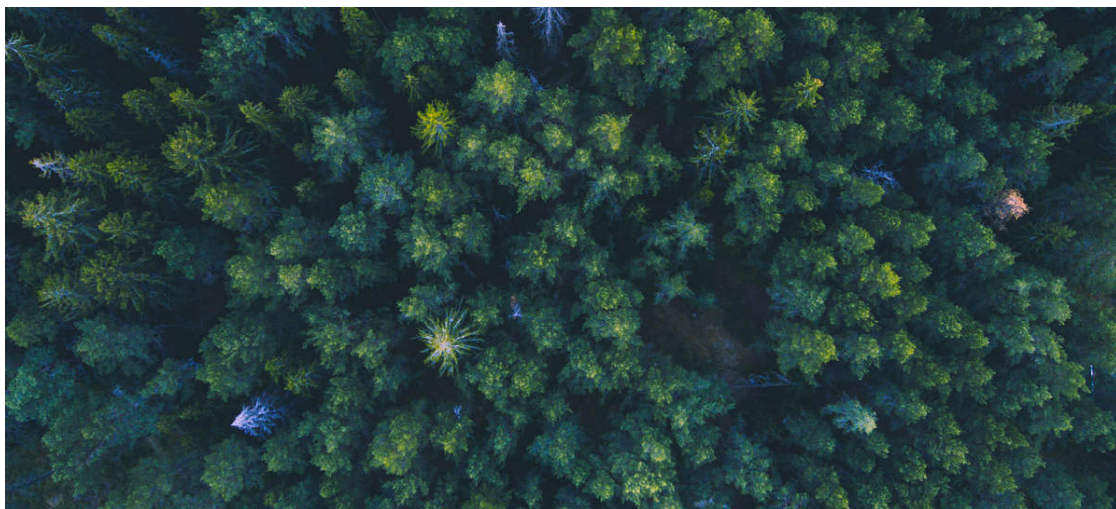
Status guidelines

We used a stoplight approach to monitor the status of our performance on each of the areas assessed:

- On track
- Attention required
- Off track

A green status colour indicates on-target performance or compliance. Yellow indicates decreased performance that may impact long-term goals or compliance, and red indicates below-target performance or underlying critical risks.

In addition to reporting our performance through the stoplight approach, we provide a quick note about work in 2020 and our planned improvements in 2021 on some of the areas assessed.



UN Global Compact Principles

As a signatory to the UN Global Compact, we measured our corporate sustainability performance in connection to the UN Global Compact principles and the SDGs, and compared it with our performance on last year to keep record of any changes.

Human Rights



► Principle 1: Support and respect the protection of human rights

Areas	Health and safety	Hours, wages and leave	Fair treatment
2019	●	●	●
2020	●	●	●
Our contribution to the SDGs	We ensure that our workers are provided safe, suitable and sanitary work facilities	We respect labour rights	We respect our employees' privacy and protect them from workplace harassment
	 Target 8.8. Safe and secure working environment	 Target 8.5. Full, productive and decent employment	 Target 16.1. Reduce all forms of violence
Progress achieved 2020/ Planned Improvements 2021	New employees are required to complete a Health and Safety Overview course as part of their mandatory induction. A refresher for current employees will be conducted over the next few months.	We review salaries yearly and guarantee that our employees are granted fair wages and annual leave terms, including employees in countries where labour rights are less favourable.	In November 2020, we will introduce two mandatory training courses on anti-harassment and anti-bullying issues: one for all our Managers/Technical/Area/HR responsible; and another one for the rest of our employees.

► Principle 2: Make sure that they are not complicit in human rights abuses

Areas	Product stewardship	Country risk	Community impacts
2019	●	●	●
2020	●	●	●
Our contribution to the SDGs	We make sure that our products do not pose risks to the enjoyment of human rights	We seek to become aware of and avoid the risk of contributing to, endorsing or benefiting from human right abuses	We make sure our operations do not generate negative impacts on the local communities where we operate
		 Target 16.7. Inclusive, participatory and representative decision-making at all levels	



➤ Principle 3: Uphold the freedom of association and the effective recognition of the right to collective bargaining

Areas	Association and bargaining	
2019	●	
2020	●	
Our contribution to the SDGs		<p>We recognise the rights of our workers to freedom of association</p> <p>Target 8.8. Protect labour rights</p>

➤ Principle 4: The elimination of all forms of forced and compulsory labour

Areas	Forced and compulsory labour	
2019	●	
2020	●	
Our contribution to the SDGs		<p>We take all necessary measures to ensure that we do not participate in any form of forced or bonded labour</p> <p>Target 8.7. Eradicate forced labour and end modern slavery</p>

➤ Principle 5: The effective abolition of child labour

Areas	Child labour and young workers	
2019	●	
2020	●	
Our contribution to the SDGs		<p>We comply with minimum age standards</p> <p>Target 8.7. Prohibition and elimination of child labour</p>

➤ Principle 6: The elimination of discrimination in respect of employment and occupation

Areas	Discrimination	
2019	●	
2020	●	
Our contribution to the SDGs		<p>We ensure that employment-related decisions are based on relevant and objective criteria</p> <p>Target 10.3. Equal opportunities and reduced inequalities</p>
Progress achieved 2020/ Planned Improvements 2021	<p>In November 2020, we will introduce a course on equality and diversity that all our employees must complete. Additionally, in December 2020, we will roll out two specialised courses on unconscious bias: one for our employees and another one with specific content for our managers.</p>	



➤ Principle 7: Support a precautionary approach to environmental challenges

Areas	Precaution	
2019	●	
2020	●	
Our contribution to the SDGs		<p>We support a precautionary approach to environmental issues</p> <p>Target 12.2. Sustainable management of natural resources</p>

➤ Principle 8: Undertake initiatives to promote greater environmental responsibility

Areas	Responsibility and performance	
2019	●	
2020	●	
Our contribution to the SDGs		<p>We undertake initiatives to promote greater environmental responsibility</p> <p>Target 12.6. Sustainable practices and sustainability reporting</p>
Progress achieved 2020/ Planned Improvements 2021	<p>We conducted our first materiality assessment in 2019 with the aim to implement KPIs to measure and monitor our environmental impact. However, due to some changes in our strategic approach, we have postponed this process. We are planning to select and have KPIs in place between 2021 and 2022 in connection to our new LEAN management system</p>	

➤ Principle 9: Encourage the development and diffusion of environmentally friendly technologies

Areas	Technology	
2019	●	
2020	●	
Our contribution to the SDGs		<p>We encourage the development and use of environmentally friendly technologies</p> <p>Target 9.4. Environmentally sound technologies and industrial processes</p>



➤ Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery

Areas	Company culture and procedures	Joint Actions
2019	●	●
2020	●	●
Our contribution to the SDGs	<div> <p>We ensure that relevant employees are properly trained to enable them to assess the risk of corruption when doing business</p> </div> <div> <p>We take a clear stand against corruption and support cooperation to fight corruption</p> </div>	
	<p>Target 16.5. Reduce corruption and bribery in all their forms</p>	
Progress achieved 2020/ Planned Improvements 2021	<p>Between 2019 and 2020, we rolled out a course on anti-bribery, which is mandatory for all employees and must be completed every two years.</p>	



Our focus areas, goals & targets

Our focus areas

Our commitment to sustainability is structured around four focus areas directly connected to our scope of business: promoting resource efficiency, enabling circularity, improving traceability and enhancing our expertise. Each focus area has long-term goals and specific targets that are closely monitored to fulfil our ambition of being the best in innovative management of biological by-products. Additionally, we have linked our focus areas to current global challenges and the SDGs to ensure that we are guaranteeing not only the sustainability of our company but also the sustainability of our planet.

Our goals and targets

Our goals are at the heart of our corporate sustainability approach, and they mirror our plan for competing successfully, optimising our financial performance and achieving the company's vision while contributing to the environmental, social and economic resilience of the industries and communities where we operate.



On the pages below you will find information on our performance in 2020 as well as the interlinkages between our focus areas, our goals, our targets and our contribution to the SDGs.

Our focus areas

Promoting resource efficiency

Enabling circularity

Improving traceability

Enhancing our expertise

Global challenges & ambitions addressed

Resource scarcity: The decreasing availability of fishmeal and fish oil for marine ingredients will force the animal feed industry to depend more heavily on by-products for fish feed

Circular economy: In a circular economy, the aim is to close the loops, and any materials taken from nature should be used not only efficiently but also for as long as possible

Supply chain transparency: Administering data and increasing transparency are powerful tools for managing risks, grasping opportunities of global supply chains and contributing to sustainable development

Compliance requirements: Our global economy has produced opportunities for the international expansion of companies that come with an increased need for governance, oversight and formal corporate compliance

Our goals

1. Maintain our position as the preferred partner for handling by-products from the Omega-3 fish oil industry worldwide

2. Develop more long-term agreements for the strategic management of by-products (known as OMBP agreements)
3. Make countrywide contracts for Used Cooking Oil (UCO) collection and handling

4. Ensure a better system for storing and retrieving information about customers and suppliers
5. Implement a management model to secure that all employees and partners are working together in a defined direction
6. Improve our quality control system

7. Improve our legal, commercial and product understanding
8. Secure MBP's long-term recruitment of personnel with key competencies

Our targets

1.1. Upgrade 20'000 tonnes of distillation fish oil by-products from biofuel to animal feed per year

2.1. Grow OMBP sourcing volume with 15% each year
3.1. Increase the volume of UCO handled with 10-15% per year in Denmark, Norway and Sweden

4.1 Implement the use of a customer relationship management (CRM) system
5.1. Integrate Corporate Sustainability into our Management Model
6.1. Maintain existing certifications and obtain additional certifications of relevance for our products and services

7.1. Improve MBP's expertise in different industries and countries
8.1. Maintain employee satisfaction and engagement

Our contribution to the SDGs



Promoting resource efficiency

Goal 1

Maintain our position as the preferred partner for handling by-products from the Omega-3 fish oil industry worldwide

Target

Upgrade 20'000 tonnes of distillation fish oil by-products from omega-3 concentration from biofuel to animal feed per year

Progress

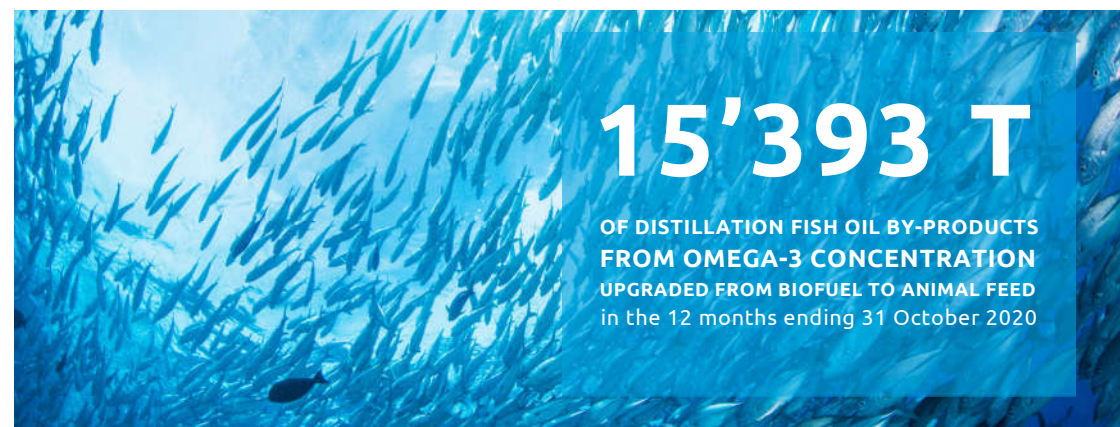


Performance 2020

We sold 15'393 t of various fish oils by-products for animal feed applications in the 12 months ending 31 October 2020, which is 53,9% higher than the previous period's reported figures

Planned improvements 2021

We are working on finalising a strategic agreement with our largest customer in this product category until now. In connection with this agreement, we will be expanding our supplier portfolio as we are qualifying more suppliers and clients for this customer. We anticipate this will enable us to significantly increase the volume of fish oil by-products sold for animal feed applications in 2021, as we will be able to supply one of the major players in the industry



Our contribution to the SDGs



Enabling Circularity

Goal 2

Develop more long-term agreements for the strategic management of by-products (known as OMBP agreements)

Target

Grow OMBP sourcing volume with 15% each year

Performance 2020

OMBP volume grew 12,1% in 12 months ending 31 October 2020, compared to the previous 12 month period

Planned improvements 2021

In 2020, we launched three new functions to drive the improved administration of our OMBP contracts and have a more structured approach to our business development: an OMBP KAM Manager, an OMBP Sales Manager and a Vice President of Business Development. These strategic changes are expected to help us improve our performance on this goal from 2020 onwards

Progress



Enabling Circularity

Goal 3

Make country-wide contracts for Used Cooking Oil (UCO) collection and handling, as well as consolidation agreements with smaller collectors

Target

Increase the volume of UCO handled with 10-15% per year in Denmark, Norway and Sweden

Performance 2020

Used Cooking Oil sold volume grew 8,5% compared to the last period reported. The main reason for these results has been the disruptions caused by COVID-19, which has led to a downturn for restaurants from which we collect UCO. However, considering the challenges posed by the pandemic, we believe our performance was very good and and we are satisfied with the outcome

Planned improvements 2021

Although we anticipate that the COVID-19 pandemic will continue influencing our performance on this goal, we are aiming to implement strategies to increase our supplier base to be able to achieve the growth that we had planned on this area of our business

Progress



Outsourced Management of By-Products



Watch the Animated Video 



Our contribution to the SDGs



Our contribution to the SDGs



Improving traceability

Goal 4

Ensure a better system for storing and retrieving information about customers and suppliers

Target

Implement the use of a customer relationship management (CRM) system by 2019

Performance 2020

The CRM system has been rolled out and implemented throughout MBP group

Planned improvements 2021

We are clearing up data for OMBP leads and will be using potentials for managing our OMBP sales work better. We are working to implement Microsoft Dynamics 365 Business Central in 2021, and we are planning to integrate it to our CRM system to allow for higher efficiency

Progress



Our contribution to the SDGs



Improving traceability

Goal 5

Implement a management model to secure that all employees and partners are working together in a defined direction

Target

Integrate Corporate Sustainability into our Management Model by 2020

Performance 2020

On the journey to update our mission and vision, our employees used "sustainable" to describe MBP, and so this has been selected as one of our company values. Furthermore, for the second year in a row, we have been awarded the Gold Medal by EcoVadis on corporate sustainability performance.

We have achieved progress in the organisational development by delegating more accountability and responsibility to a number of new managers in key roles. Also, we have started using LEAN as a tool to improve work processes, appointed owners of key processes and started initial work on setting up a system of KPIs with which to improve clarity of direction and performance

Planned improvements 2021

We are planning to select and have sustainability KPIs in place between 2021 and 2022 in connection to our LEAN management project. Additionally, we will be conducting a series of strategy workshops in 2021, and we expect that sustainability will be a key theme in this work. We will also incorporate sustainability into our new strategy, which we are aiming to have in place in 2021, and we joined the SDG Ambition Accelerator initiative of the UN Global Compact to incorporate the SDGs into our core business management framework

Progress



Our contribution to the SDGs



Improving traceability

Goal 6

Improve our quality control system

Target

Maintain current certifications and obtain certifications of relevance for our products and services

Performance 2020

All our certifications were successfully maintained in 2020: ISCC, RSB, GMP+, ISO 9001, ISO 14001, MSC Chain of Custody and Marin Trust (Former IFFO-RS)

Planned improvements 2021

We are moving towards a more structured internal auditing approach for all certifications. We are working to improve document management, provisions on content layout and review of procedures, flow charts and work instructions associated with implementing the certification systems' requirements to complement the internal audit controls.

Additionally, we will implement awareness training on all standards for our Quality Team through our internal training platform (MBP Learning), as well as alignment sessions to educate and help all our employees focus on the common goals, purpose and compliance efforts related to MBP's certifications

Progress



Enhancing our expertise

Goal 7

Improve and standardise our legal, commercial and product understanding

Target

Improve our capacity to gather and understand legislation and increase our commercial knowledge and product expertise

Performance 2020

Legal understanding: A new in-house legal department has been set up in MBP

Commercial knowledge: Our Senior Commercial staff members are now able to contribute more to this area as time has been freed up for them through delegation. We are also evaluating relevant industry associations, conference and exhibition participation to keep up to date with the market

Product expertise: In 2020, we appointed four application experts who are driving regular business coordination meetings as well as product documentation and R&D. Additionally, our Senior Product Experts are now working more on this area as time has been freed up for them through employment of two additional members for the Sales Team and one Consultant

Planned improvements 2021

Legal understanding: In 2021, our Legal Manager will be leading the implementation of a monitoring and compliance process that will help us not only to be proactive at managing legal compliance in our worldwide operations but also at identifying business opportunities in the legislation driving sustainability, which presents an increased potential for our services and products. Furthermore, we will add a member to the legal team in 2021

Commercial knowledge: We aim to continue our work with industry associations. Moreover, we have four new positions as technical sales employees on the budget for 2021

Product expertise: In 2020, trials will be conducted for specific products in the technical and animal feed application areas

Progress



Our contribution to the SDGs



Our contribution to the SDGs



Enhancing our expertise

Goal 8

Secure MBP's long-term recruitment of personnel with key competencies

Target

Maintain employee satisfaction and engagement

Progress



Performance 2020

30% of our employees would enthusiastically recommend MBP as a place to work. This has remained the same as our previous year's result, revealed by our employee satisfaction survey. However, in 2020, we achieved an employee Net Promoter Score eNPS of -9 compared to 0 in 2019

Planned improvements 2021

Given the unprecedented changes to our ways of working due to the Coronavirus pandemic, we anticipated a dip in this year's score. We have received some valuable feedback from employees and we plan to set clear objectives, which will enable us to improve this score in 2021. In 2020, we hired an HR, Training and Development Manager with expertise in the field of employee engagement, an interest in sustainability and a qualification in managing diversity and inclusion in an organisation. In 2021, she will move into the role of Group HR, Training and Development manager and focus on the HR strategy and goals of MBP, in consideration of the SDGs. We also have a new HR Manager joining us in February 2021, who will focus on the Scandinavian areas of the business and also has a passion for engagement and continuous improvement. With the growth of the HR team, we are excited for future projects and how this will have a positive impact on the employee experience at MBP



Our contribution to the SDGs

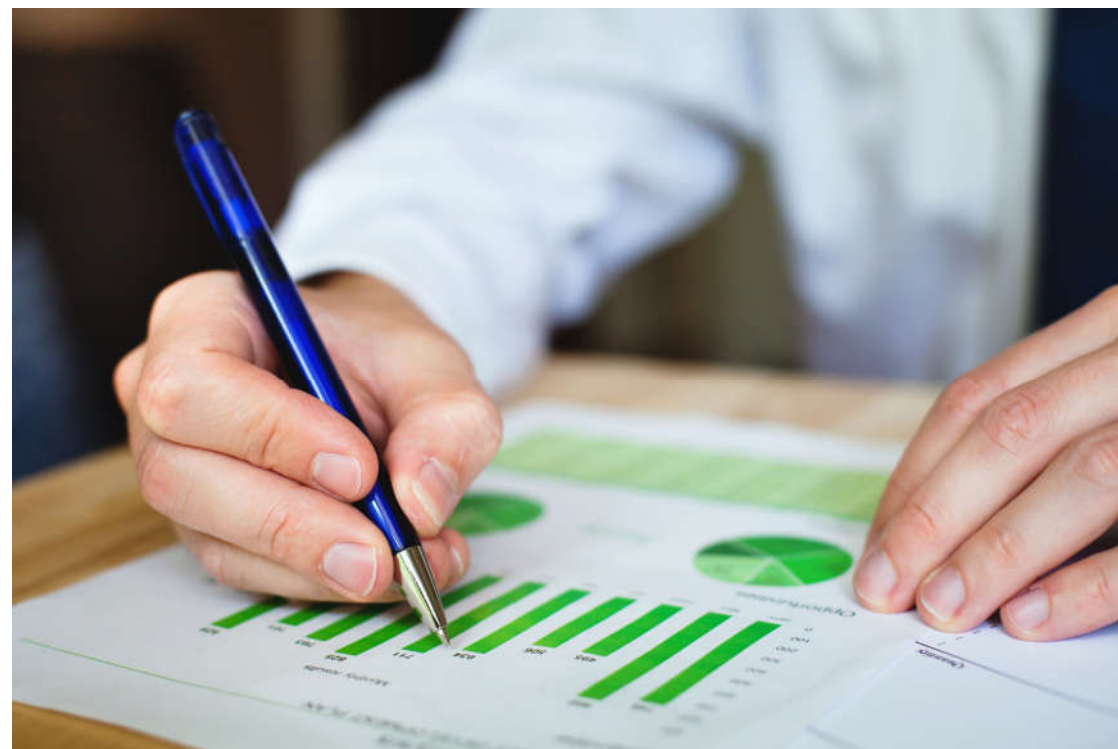


Our sustainability rating

Sustainability ratings are gaining growing relevance in the corporate sustainability world. They evaluate how well a company balances economic, environmental and social values and performance to measure the overall quality of its sustainability and Corporate Social Responsibility (CSR) management system.

To strengthen the transparency of our company, we use one of the world's most trusted methodologies: the EcoVadis CSR rating. Their evidence-based assessments are refined into easy to read scorecards, providing zero to one hundred (0-100) scores; medals (bronze, silver, gold) when applicable; and guidance on strengths and improvement areas. This year, we have improved our overall score (from 64/100 to 69/100) and have been awarded the Gold Medal once more.

This recognition demonstrates MBP's high competence in important corporate sustainability areas, which is great news not only for our company but also for our suppliers, customers, employees and partners, as it gives them the security that they are working with a company that operates in a responsible manner with the planet, the people and the economy. We will use the results of our assessment to focus our sustainability efforts for next year and develop corrective action plans to improve our sustainability performance even more and achieve best practice.



Reporting criteria

This is our third UN Global Compact communication on progress, and we intend to continue reporting on an annual basis. For this reporting cycle, we evaluated our company's performance on the four areas of the UN Global Compact through the Global Compact Self Assessment Tool and identified our impact on the SDGs based on the Business Reporting on the SDGs: An Analysis of the Goals and Targets developed by GRI and UN Global Compact.

Additionally, we carried out our third CSR assessment through **EcoVadis**, and we now have an in-house Legal and Corporate Sustainability Manager, who is helping us with the integration of sustainability into our corporate strategy, processes, and model.

The results of these internal and external assessments enabled us to evaluate our status and progress and laid the groundwork for the communication of our performance and engagement on this report. Yet, we are committed to continue identifying areas of development and to constantly improve our disclosure in line with emerging frameworks for sustainability reporting.



To learn more about MBP Solutions and how our stakeholders and we are working to promote the 10 principles of the UN Global Compact, visit www.mbpsolutions.com

Our core competencies



mbpsolutions.com

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